Cookbook for Pulse Connect Secure

Pulse Connect Secure can work as SAML service provider. Use Okta or any appropriate IDP and configure a Customer SP federation pair on Access using Pulse Connect Secure SP and IDP.

This cookbook considers Okta as the identity provider.

NOTE: If the user tries to configure Request Header rule with Header Name as "Referer", the configured header rule will not be evaluated by Access. This occurs as by default, Pulse Connect Secure does not send Referer Header in the SAML request.

Complete the following procedure to configure Pulse Connect Secure.

Before you begin

- Ensure your global SAML configuration is correct
 - Login to Pulse Connect Secure admin portal.
 - Under System > Configuration > SAML, select Settings.
 Validate or populate Host FQDN for SAML with the FQDN of your Pulse Connect Secure Appliance
 - Click Save.

Creating metadata file for Pulse Connect Secure

- 1. Login to Pulse Connect Secure admin portal.
- 2. Under System > Configuration > SAML, select New Metadata Provider.
- 3. Enter a Name such as Access_ZSO.
- 4. Select Remote for location.
- 5. Enter the Download URL provided by Okta.
- 6. Verify the Identity Provider for roles.
- 7. Click Save.

It takes a few moments for the values to populate from the Metadata Service. Refresh the page to see if download was successful or not.

Downloading metadata on Pulse Connect Secure

- 1. Login to Pulse Connect Secure admin portal.
- 2. Under Authentication > Auth. Servers choose new SAML Server and click New Server.

- 3. Enter a Name such as Access_ZSO.
- 4. Select 2.0 for SAML Version.
- 5. Select Metadata for Configuration Mode.
- 6. Select the **Identity Provider Entity Id** from your Okta SAML Metadata Provider (In Creating metadata file for Pulse Connect Secure).
- 7. Select **POST** for SSO Method.
- 8. Select the Okta SSO Certificate.
- 9. Select a valid Device Certificate for Signing.
- 10. Click Save.
- 11. Edit the Authentication Server created and click **Download Metadata**.

Configuring Federated Pair on Access

- 1. Login to Access admin portal.
- 2. Click Profile> Federation > Add Pair.
- 3. Select Pulse Secure as the service provider.
- 4. Upload Pulse SAML metadata.xml saved in Downloading metadata on Pulse Connect Secure.
- 5. Select Use Tunnel Certificates for SSO.
- 6. Click Next.
- 7. Select Okta as the identity provider in the catalog.
- 8. Upload the Okta Metadata.
- 9. Click Done.
- 10. Publish the profile.

Updating Pulse Connect Secure configuration to federate with Access

- 1. Login to Pulse Connect Secure admin portal.
- 2. Edit the metadata provider created in Creating metadata file for Pulse Connect Secure.
- 3. Enter the Access IDP Metadata (Upload to SP) download URL.
- 4. Click Save.

Refresh the page to ensure that the new metadata is downloaded successfully.

5. Edit the SAML Auth server created in Downloading metadata on Pulse Connect Secure.

- 6. Edit and update the Identity Provider Entity ID to newly updated access url.
- 7. Select the Access SSO Certificate.
- 8. Click Save.

Updating Okta configuration to federate with Access

1. Login to Okta admin portal and edit the Metadata Provider.

Additional configurations on Pulse Secure required for endend flow

The following configuration is for users with ZSO enabled on Access admin portal.

Enable ZSO for user portal

Configure Users Realm to use SAML Auth Server

- 1. Login to Pulse admin portal > Users > User Realm > New User Realm.
- 2. Enter a name for realm and select **SAML Auth server in Authentication**.
- 3. Click Save.
- 4. Under Role mapping, create a new rule with username * and select Users role from the list.
- 5. Click Save.

Configure Sign In Policy for ZSO

- 1. Login to Pulse admin portal > Authentication > Sign In > Sign In Policies.
- 2. Click New URL.
- 3. Select User type > Users.
- 4. Enter "*/zso" as the Sign-in URL.
- 5. In Authentication realm, select **User Picks from a list of authentication realm** and select the User realm configured for ZSO.
- 6. Click Save.

Enable ZSO for Admin Portal

Configure Admin Realm to use SAML Auth Server

- 1. Login to Pulse admin portal > Admin > Admin Realm > New Admin Realm.
- 2. Enter a name for realm and select SAML Auth server in Authentication.
- 3. Click Save.
- 4. Under Role mapping, create a new rule with username * and select Users role from the list.
- 5. Click Save.

Configure Sign In Policy for ZSO

- 1. Login to Pulse admin portal > Authentication > Sign In > Sign In Policies.
- 2. Click New URL.
- 3. Select User type > Administrators.
- 4. Enter "*/zso" as the Sign-in URL.
- 5. In Authentication realm, select User Picks from a list of authentication realm and select the Admin realm configured for ZSO.
- 6. Click Save.

Enable ZSO for Pulse Client

Configure VPN Profile for Pulse Client

- 1. Login to Pulse admin portal > Users > Resource Policies > VPN Tunneling > Connection profile.
- 2. Create a New Profile.
- 3. Enter a name for the profile.
- 4. In IPv4 address assignment, select **IPv4 address pool** and enter a pool of IP address. For example: 10.10.10.1-100
- 5. Click Save.